



Relationship Beyond Banking

IMPORTANT NOTICE TO CUSTOMER'S

Dear Customer,

As per regulatory directions, post detection of unusual or suspicious activity in any account **OR** if there is any breach with the threshold limit against your declared annual income/turnover, then such accounts shall be reserved by enforcing partial account restriction/debit freeze.

Communication in this regard at appropriate intervals to update your income/turnover in bank records is being regularly intimated. If you receive such a message, kindly ensure visit to your home/nearest branch with supporting (income/turnover) documents and update your income/turnover in the account.

We would like to inform you that post partial restriction/debit freeze, operating your account and using other bank services like withdrawals, transfers, or payments shall be challenging/time consuming. We understand that this may cause some inconvenience, we apologies for the same and appreciate your cooperation. The bank is committed to resolve this matter as quickly as possible.

We reiterate that BOI never asks for your sensitive details over phone, SMS or Email.

Season's Greetings,

Yours Sincerely,

(Shri. Manoj Kumar),

General Manager & Principal Officer.